Sierra Updates, Advanced Techniques & Marmot.org Overview

Presenters: Brandon Cole, Lloyd Chittenden and Tammy Poquette, Marmot Library Network

Session: Thursday, October 5th at 1:30 p.m.

MUG 2017

User Services Update

- Notable Sierra features:
  - Enhanced Create Lists
  - Sierra Web
  - Java 8 clients
  - Automatic Patron Loads

- Sierra Virtual Servers

- Shoutbomb SMS

- Tableau Statistics

- Marmot Reconciliation

- On going authority control

- Member Training

How to create a review file with barcodes

What do you do when you have a cart of books you need to put in a review file?
There's nothing they have in common except they are on the same truck.

Can I use a scanner to put them in a file?

Yes!

Enhanced Mode Create Lists:

Use the 'in' operator

Scan the first barcode

Press TAB then SPACE

Scan the next barcode, repeat

Can I just scan, without using the keyboard?

Yes!

Program your scanner to add the tab and space

Scanner programing guide is on Marmot.org

https://www.marmot.org/content/create-lists-enhanced-mode-add-barcodes

Print out the guide and scan the barcodes

Note: may not work with all scanners - your results may vary

Now you don't need to use the keyboard between scans

Remember to reset your scanner to defaults when you are done

Marmot.org Website Overview (Tammy)

- All changes to Marmot.org can be found on the new Announcements section

- Redesign of the Homepage
  - New color scheme
  - This includes Announcements & a Footer
  - RSS feed for the Announcements

Marmot.org Website Overview

Overview of Menu bar
- **About** - Governance, Marmot Policies, Marmot Staff, Marmot Vision & Member Libraries
- **R & D** - Details about Pika
- **User Services** - Overview of User Services, plus informational links
- **IT Services** - Information about the Marmot ticket system, and contacting information
- **Pika Discovery** - Links to Marmot Union Catalog, and Pika Discovery Layer information
- **For Members** - Links for training materials and informational links
- **Contact Us** - Different ways to contact Marmot
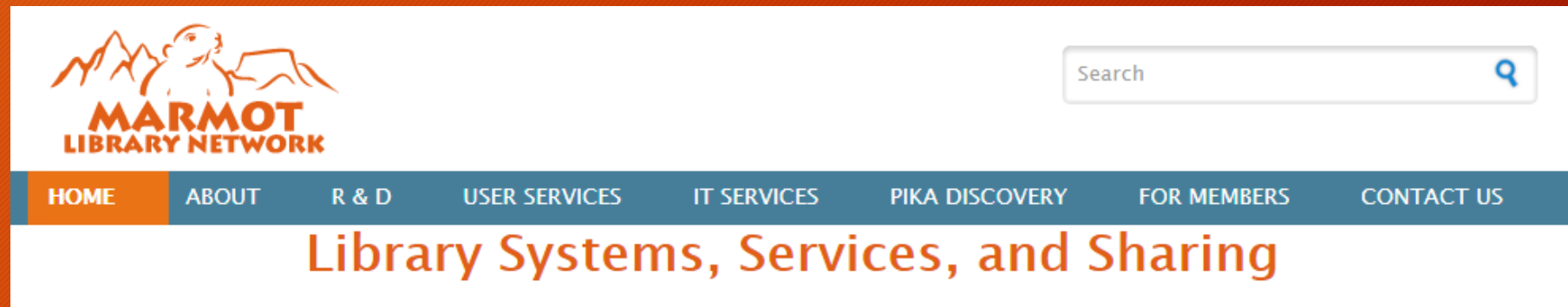
Marmot.org Website Overview

For Members Page

- Committees & Goverance
  - Committees Documentation (all searchable)
  - Governance - Council & Executive Board information
- Documentation & Training
  - Pika, IT and Sierra training materials
  - Also includes training courses
- Forms
  - Form to let Marmot know about new, existing and leaving employees
  - Form to suggest information on the website, or make changes
- Library Statistics
  - Tableau reports for Sierra statistics
  - Plus statistics that can be tracked using Google spreadsheets
- Other Marmot Member Information - MUG, Schedule of Fees

For Members

Committees & Goverance

- Committees and Task Forces
- Governance (Council and Executive Board)

Documentation & Training

- IT Services Documentation & Training
- Pika Documentation & Training
- Sierra Documentation & Training

Forms

- Marmot Member Employee Information Form
- Marmot Website Suggestion or Comment Form

Library Statistics

- Marmot Member Library Statistics

Other Marmot Member Information

- Marmot Users Group (MUG)
- Member Libraries
- Schedule of Fees (2017)

Marmot.org Website Overview

Contact Us

- Lists office hours, contact phone numbers and email address. Plus link to the Marmot ticket system.

Contact Us

Office Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Local: (970) 242-3331 ext. 0
Toll Free: (800) 680-0199 ext. 0
Fax: (970) 245-7854
Email: marmothelp-at-marmot.org
Marmot Ticket System

- Lists after hours support information & Marmot Holiday Schedule

After Hours Support:
Monday – Friday (5:00 p.m. – 8:00 p.m.), Saturdays (8:00 a.m. – 5:00 p.m.), Sundays (8:00 a.m. – 5:00 p.m.)

Local: (970) 242-3331 ext. 9
Toll Free: (800) 680-0199 Ext. 9

After Hours Emergency Procedures

Marmot Holiday Schedule

Holiday	Date
New Year's Day	01/01/2018
Martin Luther King Day	01/15/2018
Presidents' Day	02/19/2018
Memorial Day	05/28/2018
Independence Day	07/04/2018
Labor Day	09/03/2018
Veteran's Day	11/10/2017
Thanksgiving	11/23 & 11/24/2017
Christmas	12/25 & 12/26/2017

Marmot.org Website Overview

Questions?